



COMPANY PROFILE



About us



As our name suggests, our clients rely on us in providing suitable technology inputs to support their business goals. We create enduring partnerships with our customers and align our success strategy with their corporate objectives. We support our clients to leverage technologies in creating unique value propositions and matchless competitive positioning in their various industries.

Chips-Hall Limited extensively uses consultative approach to locate customers' journey and help them reimagine their businesses for unmatched success outcome. Our activities are geared around three business support pillars namely Digital Transformation, Operational Excellence and Protection Assurance. These three support pillars are heavily guided by our Success Outcome Philosophy.



OUR VALUES

01

Vision

Reinventing the world

Mission 02

We are striving to amplify our customers' success stories by dissecting, reengineering, simplifying, transforming and scaling their business models for structural dominance and unparalleled excellence.

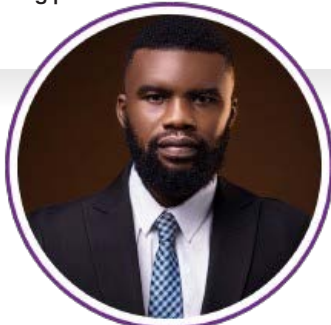


The **MANAGEMENT** Team

Experienced Information and Communications Technology Expert offering a progressive 11 years career in Cyber Security, IT Service Management, Enterprise infrastructure management, IT Disaster Recovery and business continuity, IT infrastructure Security, Project Management, and Business relationship management. Achieved repeated success directing IT projects from inception to execution, strategically allocating resources and delegating tasks to achieve on-time, on-budget delivery.

Process improvement champion with a history of implementing new procedures and technologies to strengthen security posture, enhance operational efficiency, and control costs. Expertly manage technical support operations, diligently troubleshooting issues to identify root causes and prevent recurrence.

Proven track record of delivering innovative corporate strategies that ultimately increased revenue, customer retention and team performance. Successful at improving operations, impacting business growth and enhancing profits.



Dim ThankGod. MCT
MD/CEO

10+ years experience in technology project management, software engineering, systems sourcing and development, IT department management, systems support, and IT consultancy, with local and international companies as well as government entities.

My core expertise is in leading and managing high cross-functional teams in developing and managing enterprise level solutions effectively. I also have valuable experiences in Mobile money, International Remittance, POS systems, Agent networks and Agency Banking.



Bessman Henry P. MBCS
Executive Director

our SERVICES

SOLUTION PILLARS	PRACTICE AREA	DESCRIPTION
BUSINESS TRANSFORMATION	Identity and Access Management	Microsoft Active Directory (AD) and Azure Active Directory. We also provide upgrades, cleanup and integrations of AD with cloud services and third-party platforms
	Business Productivity Platform	Office 365, Microsoft 365, Microsoft Exchange and Microsoft SharePoint, Business process automation
	Cloud Hosting Solution	Microsoft Azure for IaaS, PaaS and SaaS. We also deliver best-in-class hybrid solution
	Data Center Automation	Microsoft Systems Center, Azure Monitor and SolarWinds
	Enterprise Storage	Nimble, NetApp and Microsoft StorSimple
	Enterprise Voice Collaboration	Avaya, Polycom, Ribbon & Audiocodes SBC Microsoft Skype for Business, Microsoft Teams and Hybrid Voice
	DR and Business Continuity Solution	Azure Site Recovery, Commvault and Veritas
	Data Center Modernization	Cloud Readiness Assessment, Azure Migration and Hybrid Deployment
OPERATIONAL EXCELLENCE	Intelligent Building	Data/Voice/Power Cabling Solution for Smart and Green Building
	Customer Engagement	Microsoft Dynamics 365 for Sale, Customer Service, Field Service, Marketing and Project Service Automation
	Business Operation	Dynamics 365 for Operations and Microsoft Navision. We also provide custom-built ERP
	Business Intelligence	Microsoft PowerBI and Azure Stream Analytics
	Payment and Collection Integrations	We integrate line-of-business Applications with Payment/Collection and Notification Platforms
	Data Platform	Microsoft SQL Upgrade and Fresh implementation. Azure SQL and Hybrid Implementation
	Identity Integration	Single-Sign-On, MFA, Simplify Identity experience across silos of cross-platform Applications
PROTECTION ASSURANCE	Digital Advisory (Consulting)	Business Process Consulting, Digital Transformation Roadmap, Business Model Re-envisioning
	Enterprise Security Solution	Zero Day protection using Sophos Firewall, Sophos Endpoint Protection and Sophos Encryption
	Security Management and Compliance	Penetration Testing, Vulnerability Assessment, Security Audit and Compliance



Success **PILLARS**



Business Transformation

We help organizations reimagine the way they carry out all their activities, how their users access and share information, how they collaborate around projects and routine tasks and how their different departments cooperate on processes and data. The fundamentals of Digital Transformation speak to digitally capturing activities as it happens so the resulting data can be readily available for stakeholders to act on and gain quicker insights.



Operational Excellence

We identify operational excellence to be the way people, data, systems and operations are intricately interlaced to create an automated production process, superlative customer engagement framework, robust data warehouse and unrivalled business intelligence outcome. Our offerings cut across modern ERP solutions, customer engagement solutions, business intelligence platforms, payment integrations and data warehousing platforms. We offer Digital Advisory services as our first point of engagement in helping our customers through the operational excellence journey.



Protection Assurance

Since business successes have become synonymous with digitally transformed organizations, they are also more attractive to attackers and cybersecurity threats. Guarding digital assets against cybersecurity dangers is fast becoming a source of competitive advantage for businesses because of the comparative strength of being immune to services disruptions. We offer enterprise security solutions from industry leaders in endpoints, firewalls and security solutions. We also offer comprehensive vulnerability assessment program for data centers residing on-premise and in the cloud.



ERP CONSULTANCY SERVICES

Unlock the Full Potential of Dynamics 365

Our ERP consultancy services help businesses like yours harness the power of Dynamics 365 Business Central, Finance and Operations (FO), and Navision 2018. Our expert consultants provide personalized guidance on implementation, configuration, and optimization to ensure seamless integration and maximum ROI.

Services Include:

- Dynamics 365 Business Central:
 - Financial Management
 - Supply Chain Management
 - Customer Relationship Management
 - Project Management
 - Human Resources
- Dynamics 365 Finance and Operations (FO):
 - Financial Management
 - Supply Chain Management
 - Human Capital Management
 - Customer Service
 - Field Service
- Navision 2018:
 - Financial Management
 - Supply Chain Management
 - Customer Relationship Management
 - Project Management
 - Manufacturing

Benefits:

- Improved financial management and reporting
- Enhanced supply chain management and logistics
- Streamlined customer relationship management
- Increased efficiency and productivity
- Scalable solutions for business growth

Modules:

- Financial Management: General Ledger, Accounts Payable, Accounts Receivable, Asset Management
- Supply Chain Management: Inventory Management, Order Management, Procurement
- Customer Relationship Management: Sales, Marketing, Customer Service
- Human Capital Management: HR, Payroll, Talent Management
- Project Management: Project Planning, Execution, Monitoring
- Manufacturing: Production Planning, Quality Control, Inventory Management

Let's Get Started

Contact us to learn more about our ERP consultancy services and how we can help your business thrive with Dynamics 365.



IT SUPPORT SERVICES

Maximize Uptime and Efficiency with Our Expert IT Support

In today's fast-paced digital landscape, technology plays a critical role in driving business success. However, IT issues can quickly disrupt operations, impacting productivity and profitability. Our IT Support Services ensure that your technology infrastructure runs smoothly, efficiently, and securely.

Services Include:

- Help Desk Support: Prompt assistance for hardware, software, and network issues
- Network Management: Proactive monitoring, maintenance, and optimization
- Cybersecurity: Threat detection, prevention, and response
- Cloud Services: Migration, management, and support
- IT Consulting: Strategic guidance for technology planning and implementation
- On-site Support: Rapid response for critical issues requiring on-site attention

Benefits:

- Minimized downtime and increased productivity
- Enhanced security and data protection
- Proactive issue resolution and prevention
- Scalable solutions for business growth
- Access to expert IT knowledge and guidance

Support Levels:

- Basic: Email and phone support during business hours
- Premium: Priority support, including after-hours and on-site assistance
- Enterprise: Customized support solutions for large-scale organizations

Let's Get Started

Contact us to learn more about our IT Support Services and how we can help your business thrive with reliable, efficient, and secure technology.



PERSONAL IT TRAINING

Unleash Your Potential with Customized IT Training

In today's fast-paced digital landscape, staying ahead requires continuous skill enhancement. Our Personal IT Training services offer tailored learning experiences to help individuals master in-demand technologies, boost productivity, and achieve their goals.

Services Include:

- One-on-One Training: Personalized sessions addressing specific needs and objectives
- Small Group Training: Interactive sessions for up to 5 individuals
- Online Training: Flexible, self-paced learning from anywhere
- IT Skills Assessment: Identifying knowledge gaps and creating a customized learning plan

Courses:

- Microsoft Office (Word, Excel, PowerPoint, Outlook)
- Google Workspace (Gmail, Google Drive, Google Docs)
- Cybersecurity Awareness
- Computer Basics (Hardware, Software, Networking)
- Data Analysis and Visualization
- Power BI: Data Visualization and Business Intelligence
- Microsoft Azure: Cloud Computing and Security
- Python Programming: Fundamentals and Data Science
- Data Management: SQL, Excel, and Access
- Digital Marketing: Fundamentals and Strategy
- Custom Software Training (upon request)

Benefits:

- Enhanced productivity and efficiency
- Improved job prospects and career growth
- Increased confidence in using technology
- Personalized learning experience
- Flexible scheduling to accommodate your needs

Training Formats:

- In-person training at our facility or your location
- Online training via video conferencing
- Self-paced online courses with support

Let's Get Started

Contact us to learn more about our Personal IT Training services and how we can help you achieve your technology goals.



CORPORATE IT TRAINING

Elevate Your Team's Performance with Customized IT Training

In today's fast-paced digital landscape, companies need to stay ahead of the curve to remain competitive. Our Corporate IT Training services empower businesses to enhance their team's skills, boost productivity, and drive innovation.

Services Include:

- Customized Training Programs: Tailored to meet specific business needs and goals
- On-site Training: Convenient, in-house training for your team
- Online Training: Flexible, self-paced learning for remote teams
- IT Skills Assessment: Identifying knowledge gaps and creating a personalized learning plan
- Training Needs Analysis: Collaborative approach to determine training requirements

Courses:

- Microsoft Office (Word, Excel, PowerPoint, Outlook)
- Google Workspace (Gmail, Google Drive, Google Docs)
- Cybersecurity Awareness
- Cloud Computing (AWS, Azure, Google Cloud)
- Data Analysis and Visualization (Power BI, Tableau)
- Programming (Python, Java, JavaScript)
- IT Service Management (ITIL)
- Digital Transformation and Innovation

Benefits:

- Enhanced team productivity and efficiency
- Improved job satisfaction and employee retention
- Increased competitiveness and innovation
- Customized learning experience
- Flexible scheduling to accommodate your business needs

Training Formats:

- In-person training at your location
- Online training via video conferencing
- Self-paced online courses with support
- Hybrid training (combination of in-person and online)

Let's Get Started

Contact us to learn more about our Corporate IT Training services and how we can help your business thrive with a skilled and productive team.



Our Partners

To fulfill our vision of reinventing the world, we have forged partnership with technology giants specializing in office productivity suite, Cloud infrastructure, unified communications, cyber security and more.



Our Clientele

Our services span across multiple industries and extends to the public sector. Here are a few of our success stories.





Contact us

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